

DEEMED WITHDRAWN ELIGIBILITY INSTRUCTIONS

Using the Reports to Find Deemed Withdrawn Candidate Claims

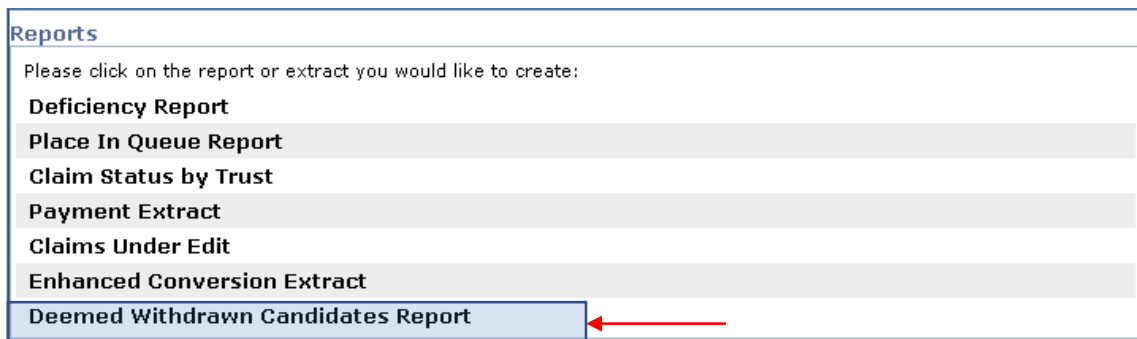
In order to identify claims that are candidates for the Deemed Withdrawn Policy, a new report has been added to the Trust Online Reports page. The Deemed Withdrawn Candidates (“DWC”) Report will list all of the claims that are currently in a Status and/or Queue that would be eligible to be Deemed Withdrawn once the 6-month deadline date (180th day from the later of June 1, 2026, or notification date of the deficiency, or Definite SOL Violation) has been reached. This report will list pertinent data needed to identify the candidate claims and will include such information as the Eligibility Type, Days In Queue and Days Until Withdrawn.

Deemed Withdrawn Candidates Report:

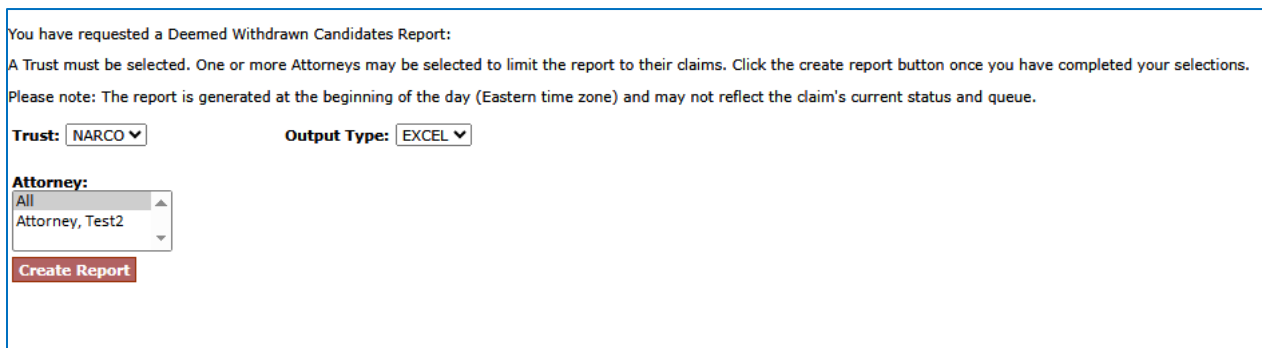
1. To run the DWC report, log into Trust Online and click on the Reports tab.



2. Next click the Deemed Withdrawn Candidates Report listed at the bottom of the pre-formatted list of reports to begin the report process.



3. After clicking on this report, a new page will be displayed with a number of criteria to select:
 - a. Select the appropriate trust from the Trust drop-down.
 - b. Select the Output Type (EXCEL, CSV).
 - c. Select specific Attorney(s) or All.
 - d. Click Create Report.



4. After clicking the Create Report button, the report will be generated with all of the firm’s claims that are currently eligible to be Deemed Withdrawn. This report does not include claims that are currently being re-reviewed or processed by the Facility.

Claim Number	Trust	Firm File Number	Last Name	Attorney Name	Eligibility Type	Status	Queue	Days In Queue	Days Until Withdrawn	Injury	Option	Received	As Of
50000015	NARCO		Foster	Luger, Davide M.	Review Deficient	Review Deficient	Deficient Tank	24		156 Severe Asbestosis (Level III)	Individual Review	11/20/2025	05/12/2026
50000239	NARCO		Santana	Luger, Davide M.	Review Deficient	Review Deficient	Deficient Tank	24		156 Mesothelioma (Level VII)	Individual Review	04/08/2026	05/12/2026
50000065	NARCO		Smith	Luger, Davide M.	Intake Deficient	Intake Deficient	Deficient Tank	19		161 Other	Individual Review	12/09/2025	05/12/2026
50000247	NARCO		Hoyle	Luger, Davide M.	SOL	Review Deficient	Hold Tank	19		161 Lung Cancer 1 (Level VI)	Expedited Review	04/08/2026	05/12/2026

5. The report generated also displays the following data fields:
 - a. Claim Number – *the Trust Online claim number*
 - b. Firm File Number – *the firm’s filing or claim number*
 - c. Last Name – *injured party last name*
 - d. Attorney Name – *filing attorney*
 - e. Eligibility Type – *identifies type of eligibility (SOL, Review Deficient, or Intake Deficient)*
 - f. Status – *current claim status in Trust Online*
 - g. Queue – *current claim queue in Trust Online*
 - h. Days In Queue – *number of days in the current queue*
 - i. Days Until Withdrawn – *number of days until claim reaches 180th day*
 - j. Injury – *alleged injury*
 - k. Option – *claim’s process option*
 - l. Received – *claim’s received date*
 - m. As of – *date report was generated*

Please note: The data in this report is refreshed hourly and may not reflect the claim’s current Status and Queue.

Using the Claim Search and Reports to Find Deficient Claims

The Claim Search screen offers users the ability to create custom searches that can be used to identify both intake and review deficient claims and create reports with this information. These reports allow users to view and manage their claim inventory of deficient claims.

Claim Search

Advance searches require users to select a trust. To search for all of your deficient claims **1)** Begin by selecting a trust in the **Trust** dropdown. **2)** In the Status Code section, select Intake Deficient or Review Deficient. **3)** Click on the Search button to retrieve the results. If you would like to identify the deficient claims that are currently in the Deficient Tank waiting on a response to the claim’s open deficiencies, also select Deficient Tank as the Queue prior to clicking the Search button.

Claim Search

Claim Number: Deficiency Count: All Assigned To: All
 Last Name: Pending Paperwork: All Attorney: All
 Last 4 SSN: Firm File Number:
 Trust: NARCO X
 Claim Option: All Activity Code: All Status: All
 Alleged Injury: All Deficiency Code: All Queue: All

Search **Search Extended** **Export All** **Clear Filters**

Claim # Trust Name SSN Attorney Status Queue Deficiency Count Pend Paperwork Holds Alleged Injury Firm File # Option Checked Out To Linked

No records found.

Status Code
 Draft
 Hold
 In Quality Assurance
 Intake Deficient

Status Code
 Review
 Review Complete
 Review Deficient
 Withdrawn

Select Claim Status (Intake Deficient and/or Review Deficient) and Deficient Tank as the Queue.

Intake Deficient

Review Deficient

Your search results will display all claims that meet your search criteria. The results can be exported as a PDF or Excel file. You can also click on the claim number of each individual claim to view the claim details.

Search Results

Claim #	Trust	Name	SSN	Attorney	Status	Queue	Deficiency Count	Pend Paperwork	Holds	Alleged Injury	Firm File #	Option	Checked Out To	Linked
50000015	NARCO	Foster, Ian	*****8890	Smith	Review Deficient	Deficient Tank	5	No	No	Severe Asbestosis (Level III)		Individual		No
50000239	NARCO	Santana, Carlos	*****2135	Sands	Review Deficient	Deficient Tank	1	No	No	Mesothelioma (Level VII)		Individual		No
50000247	NARCO	Hoyle, Amber	*****7546	SMITH	Review Deficient	Deficient Tank	3	No	No	Lung Cancer 1 (Level VI)		Expedited		No

The deficiency tab displays all of the deficiency codes on the claim, including the notification date of each deficiency.

Deficient Report

General **Deficiency** Changes

Release Deficiencies
There are no items.

Standard Deficiencies

Deficiency Code	Description	Deficiency Date	Notification Date	Date Closed	Source
001	Death Certificate not Provided	4/15/2026	4/18/2026	none	NARCO
128	No Medical Documents Provided	4/23/2026	4/23/2026	none	NARCO
176	Medical Documents Not Available	4/23/2026	4/23/2026	none	NARCO

Deficiency Notification Date

Alternatively, users can also run reports using the Deficiency Report found within the Reports tab.

Summary **Claim Search** Feedback New Claim Conversion User Accounts Manage Access Profile **Reports** Notifications

Reports

Please click on the report or extract you would like to create:

Deficiency Report

Place In Queue Report

Claim Status by Trust

Payment Extract

Claims Under Edit

Enhanced Conversion Extract

This allows users to customize their reports based on **Trust**, **Deficiency Code** or **deficiency type**. The reports can be exported as a **PDF**, **CSV**, or **Excel** file and can be viewed as a detailed or summary report.

You have requested a Deficiency Report:

Please select a trust and either Detail or Summary. Then select Deficiency and Attorney criteria that determines which claims will be included in the report. When you have completed your selections, please click the Create Report button.

Trust: **NARCO** Report Type: Detail Summary Output Type: **EXCEL**

Create Report

Deficiency

- All
- All Intake
- All Medical
- All Exposure

Attorney

- All
- SMITH, JOHN

The result of the Detail report request will provide the Claim Number, Claimant Name, Firm File number (if applicable), open deficiency codes, and the claim status.

Deficiency Detail Report						
North American Refractories Company Asbestos Personal Injury Settlement Trust						
Attorney						
Claim Number	Firm File #	Last Name	First Name	SSN	Paperwork	Status
SMITH, JOHN						
50000239		Santana	Carlos	*****2135	No	Review Deficient
176: Medical Documents Not Available						
50000247		Hoyle	Amber	*****7546	No	Review Deficient
176: Medical Documents Not Available						
128: No Medical Documents Provided						
50000015		Foster	Ian	*****8890	No	Review Deficient
176: Medical Documents Not Available						
110: PFT Report not Provided						
173: No Causation Statement Provided						

Using the Claim Search to Find Definite SOL Violation Claims

The Claim Search screen offers users the ability to create custom searches that can be used to create reports. These reports allow users to view their inventory of claims that are on a Definite SOL Hold.

Claim Search

1. After logging into Trust Online, click on the Claim Search tab.



2. From the Trust drop-down select the appropriate trust, and;
3. From the Activity Code drop-down select the appropriate activity code, and;
4. Click the Search button.

The screenshot shows a search filter interface with the following elements:

- Trust:** A dropdown menu with "NARCO" selected.
- Claim Option:** A dropdown menu with "All" selected.
- Alleged Injury:** A dropdown menu with "All" selected.
- Activity Code:** A dropdown menu with a list of options: "SOLDCPFDV - Definite SOL Violation-DCPF" and "SOLTRCDV - Definite SOL Violation-Tr".
- Status:** A dropdown menu with "All" selected.
- Queue:** A dropdown menu with "All" selected.
- Buttons:** "Search", "Search Extended", "Export All", and "Clear Filters".

Red arrows point to the "Trust:" label and the "Search" button.

- From the Results grid, click on the "Claim #" to view the Holds Code and Notification Date on the General Tab's Research section.
- The relevant notification date for purposes of calculating the six-month period is displayed in this Research section next to the perpetration activity code.

FIFO Number	30907938	Firm Passkey	8B29F3D
		Holds	Definite SOL Violation-DCPF (2/19/2026)

Notification Date

- Definite SOL Violation codes are listed below:
 - SOLDCPFDV - Definite SOL Violation-DCPF
 - SOLTRCDV - Definite SOL Violation-Trust Counsel