

The NARCO Asbestos Personal Injury Settlement Trust is now only currently accepting new claims submission. At the present time, users on Trust Online will not be able to make any new updates or document uploads to existing claims. Once the system has been updated with the ability to edit claims or submit new document, the Trust will notify the firms. The Claim form and reference materials are available on the Trust's website ([www.narcoasbestostrust.org](http://www.narcoasbestostrust.org)) and can be downloaded at any time.

For assistance with the bulk upload tool, web services, converting and linking claims, or if you prefer to receive a hard copy of the reference materials, please contact the DCPF websupport staff at [websupport@delcpf.com](mailto:websupport@delcpf.com) or toll free at (866) 665-5790.

If you need assistance with specific claim form questions, the status of your claims, or how to resolve a claim deficiency, please contact the Claimant Relations department at (800)708-8925 or by email at [claimantrelations@delcpf.com](mailto:claimantrelations@delcpf.com).

### FSU Manage Access

Since DCPF assigned NARCO access to the Firm Super User (FSU) account, the FSU must assign the staff and attorney accounts access to the NARCO Trust using the Manage Access page.

### Access By Trust

To assign access to the NARCO trust, click on the <By Trust> tab and select the NARCO Trust from the drop-down box. From the No Access list box, select one or more of the accounts that are to be permitted access to NARCO in the drop-down box. Click on the > to move the selected accounts to the Access list box. To allow access to all accounts listed, simply click on the >>.

The screenshot shows a web interface for managing access. At the top, there are three tabs: 'By Account', 'By Attorney', and 'By Trust', with 'By Trust' being the active tab. Below the tabs, there is a 'Trust' dropdown menu currently set to 'NARCO'. Underneath, there are two main sections: 'No Access' and 'Access'. The 'No Access' section contains a list of three accounts: 'Account, aStaff (staffaccount1)', 'Account, Attorney (attaccount)', and 'Account3, Staff (staffaccount3)'. The 'Access' section is currently empty. Between these two sections are four red navigation buttons: '<<', '<', '>', and '>>'. The interface also includes scroll bars for both the 'No Access' and 'Access' lists.

Sincerely,

Websupport  
Delaware Claims Processing Facility